

2017 City Performance Measurement Program Results (Data from 2012-2016, Unless Otherwise Noted)

Background

In 2010, the Minnesota Legislature created the Council on Local Results and Innovation (CLRI). Currently, the CLRI has a standard set of 27 performance measurements for counties and 29 performance measurements for cities that they believe will aid residents, taxpayers, and state and local elected officials in determining the efficacy of counties and cities in providing services. Participation in the standard measures program by a city or a county is voluntary. Cities and counties that choose to participate in the standards measure program may be eligible for funding of 14 cent per capita from the State of MN.

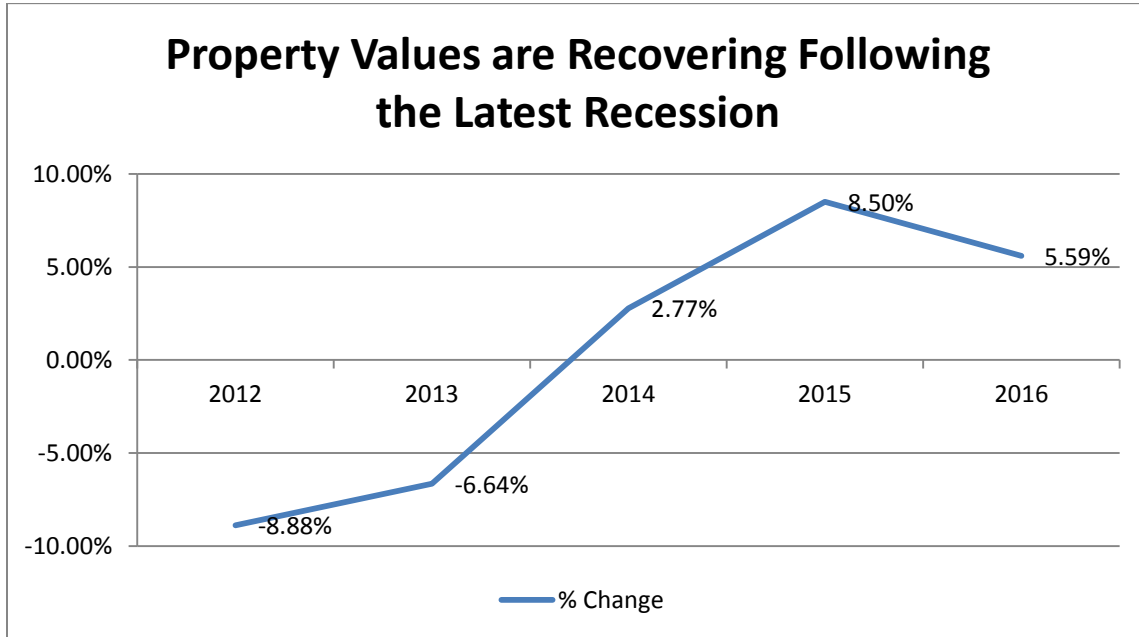
The Apple Valley City Council chose to participate in the program for the 2017 reporting year. In order to receive the per capita reimbursement for the following calendar year, cities must adopt and implement a minimum of ten performance measures from the CLRI's list of 29 measures and file a report with the Office of the State Auditor.

The measurements are divided into six different categories: General, Police Services, Fire & EMS Services, Streets, Water, and Sanitary Sewer. As part of this process, the City submitted five years of data (generally 2012 to 2016, sometimes 2011 to 2015) for 15 of the 29 standard performance measurements, which were selected from each of the six categories. Below are the data related to each of the measurements the City chose to track.

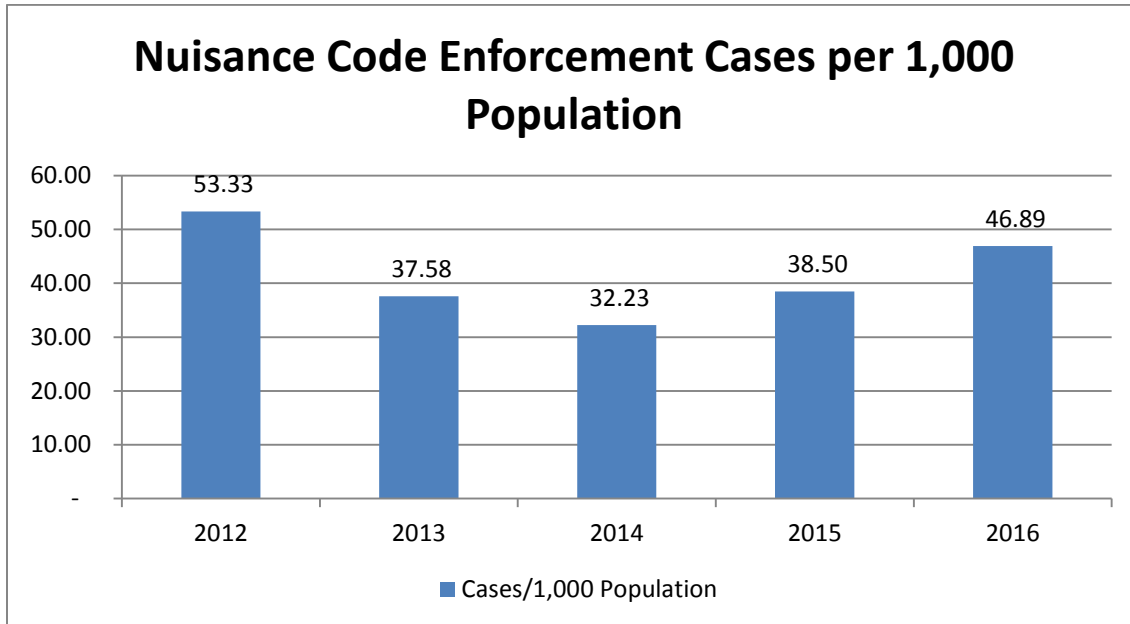
City of Apple Valley Performance Scorecard						
Performance Category	2011	2012	2013	2014	2015	2016
General						
Percent change in the taxable property market value	-	-8.88%	-6.64%	2.77%	8.50%	5.59%
Nuisance code enforcement cases per 1,000 population	-	53.33	37.58	32.23	38.50	46.89
Bond rating (Moody's)	-	Aaa	Aaa	Aaa	Aaa	Aaa
Bond rating (S&P)	-	Not Rated	Not Rated	AAA	AAA	AAA
Accuracy of post election audit (% of ballots counted accurately)	-	99.95%	N/A	100.00%	N/A	100.00%
Police Services						
Part I and II Crime Rates - Part I	1,235	1,159	1,214	1,088	1,207	-
Part I and II Crime Rates - Part II	2,088	1,893	1,756	1,640	1,919	-
Part I and II Crime Clearance Rates - Part I	31.74%	32.61%	34.43%	33.73%	38.44%	-
Part I and II Crime Clearance Rates - Part II	62.16%	61.44%	63.95%	61.65%	62.69%	-
Fire & EMS Services						
Insurance industry rating of fire services	-	3/9	3/9	3/9	3/9	3/9
Fire calls per 1,000 population	-	15.59	16.25	15.68	14.53	15.78
EMS call per 1,000 population	-	12.81	12.64	12.38	13.32	15.82
Streets						
Average city street pavement condition rating	-	73	73	73	74	74
Expenditures for road rehabilitation per paved lane mile rehabilitated	-	144,548	104,611	206,540	220,715	133,695
Percentage of all jurisdiction lane miles rehabilitated in the year	-	2.93%	2.88%	4.59%	2.64%	1.75%
Average hours to complete road system during snow event	-	9.5	7.6	7.9	7.4	8.0
Water						
Operating cost per 1,000,000 gallons of water pumped/produced	-	1,220	1,500	1,654	1,797	2,017
Sanitary Sewer						
Number of sewer blockages on city system per 100 connections	-	0.040	0.020	-	0.006	0.026

GENERAL MEASURES

Percent Change in the Taxable Property Market Value:



Nuisance Code Enforcement Cases per 1,000 Population:

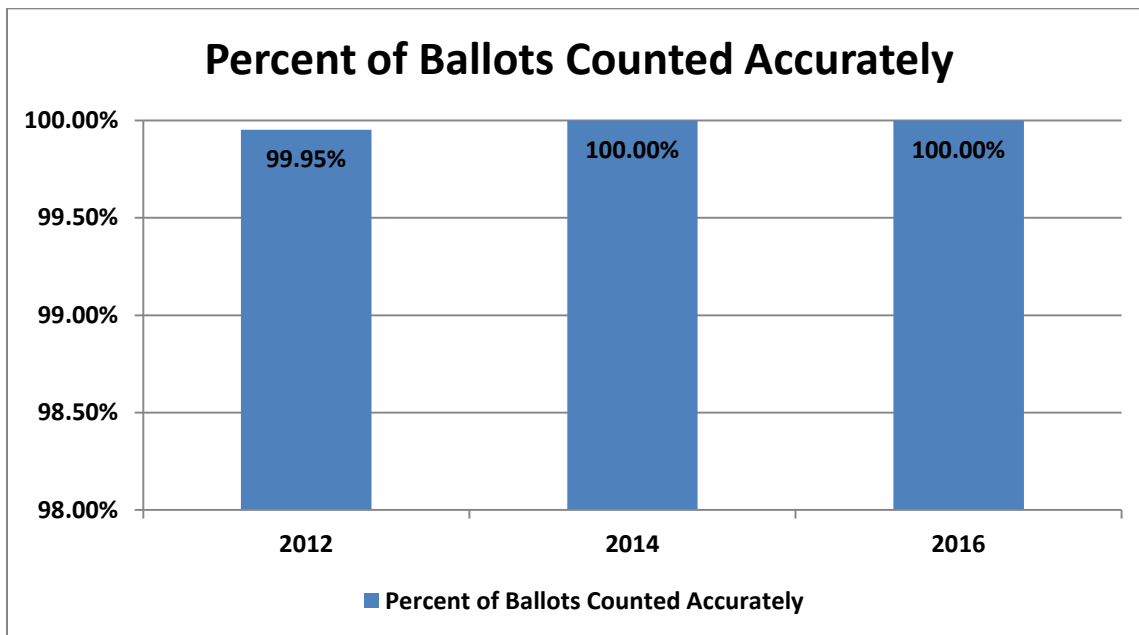


City of Apple Valley Bond Rating:

The City of Apple Valley maintains the highest possible credit rating from both Moody's and Standard & Poor's ratings agencies. The City did not start receiving ratings from Standard & Poor's until 2014.

Agency	2012	2013	2014	2015	2016
Moody's	Aaa	Aaa	Aaa	Aaa	Aaa
S&P	N/A	N/A	AAA	AAA	AAA

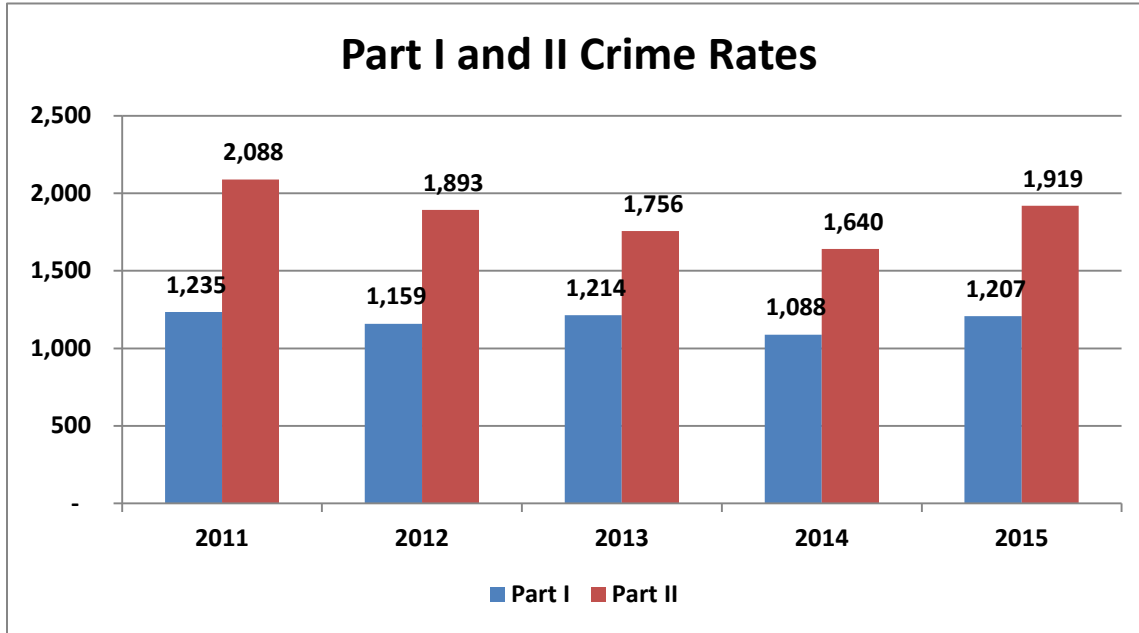
Accuracy of Post-Election Audit (% of Ballots Counted Accurately):



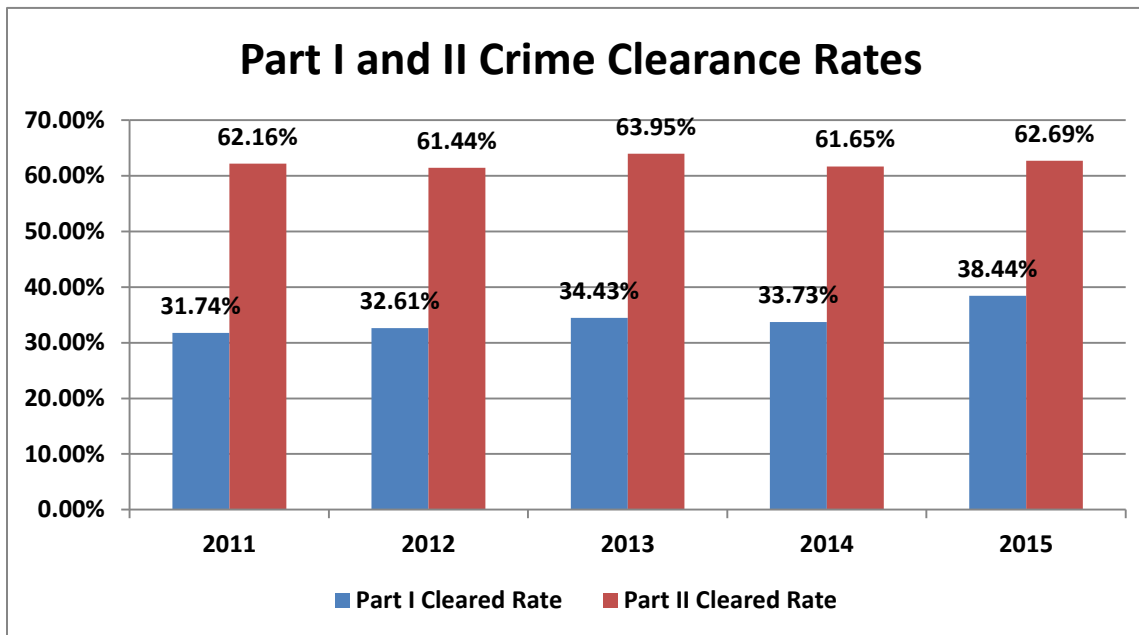
One precinct in the City of Apple Valley was selected for the Post-Election Review in each of the last three elections (2012, 2014, and 2016). There were no elections held in 2013 or 2015. The results from each election met the standard of acceptable performance of the voting system. In 2012, of the 2,080 ballots audited, there was one ballot that had been marked with an "X" outside the oval or target, which prevented the ballot tabulator from counting the vote. The intent of the mark was clear during the manual counting of the Post-Election Review. There were 1,532 and 2,072 ballots audited in 2014 and 2016, respectively. The manual counts for both years matched 100 percent to the machine counts taken on Election Day.

POLICE SERVICES MEASURES

Part I and II Crime Rates, per the Minnesota Bureau of Criminal Apprehension:



Part I and II Crime Clearance Rates, per the Minnesota Bureau of Criminal Apprehension:



Part I crimes include murder, rape, aggravated assault, burglary, larceny, motor vehicle theft, arson, and human trafficking. Part II crimes include other assaults, forgery and counterfeiting, embezzlement, stolen property, vandalism, weapons, prostitution, other sex offenses, narcotics, gambling, family and children crime, DUI, liquor laws, disorderly conduct, and other offenses. 2016 data will not be available until July 2017. Therefore, the date range shown is 2011 to 2015.

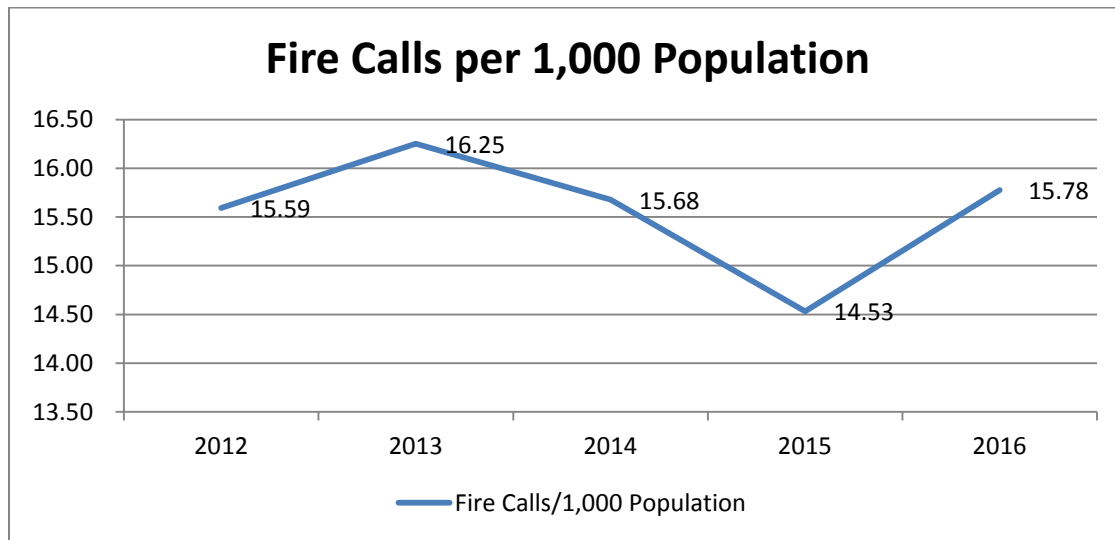
FIRE SERVICES MEASURES

Insurance Industry Rating of Fire Services:

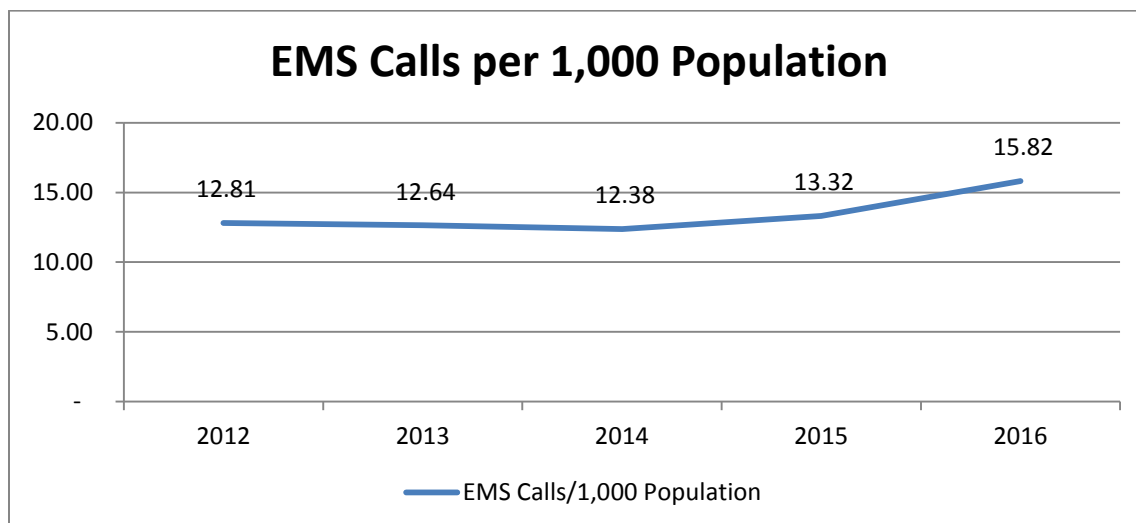
2012	2013	2014	2015	2016
3/9	3/9	3/9	3/9	3/9

The City of Apple Valley completed a Public Protection Classification (PPC™) survey evaluating the community's structural fire suppression capabilities in 1997 and again in 2011. In 2011, the City's overall score was a Class 3 rating. Due to a recent revision in how the Insurance Service Office (ISO) rates certain properties, those located over 1,000 feet from a fire hydrant are now categorized Class 9.

Fire Calls per 1,000 Population:



Emergency Medical Services (EMS) Calls per 1,000 Population:



NOTE: EMS services for the City of Apple Valley are provided by Allina Medical Transportation.

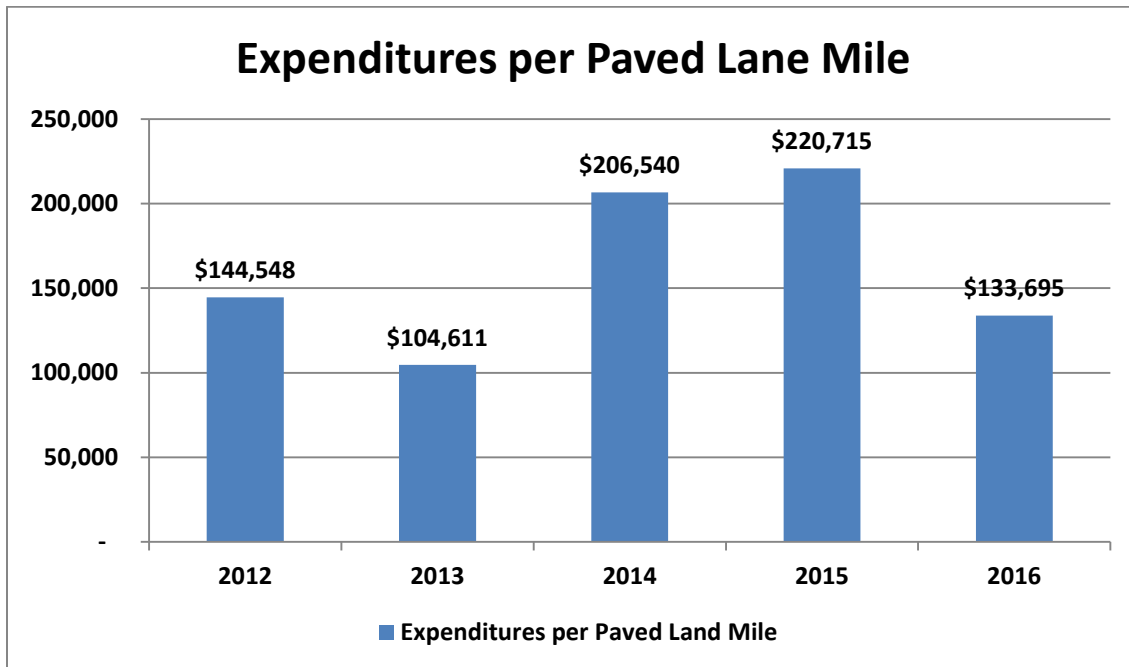
STREETS MEASURES

Average City Street Pavement Condition Rating:

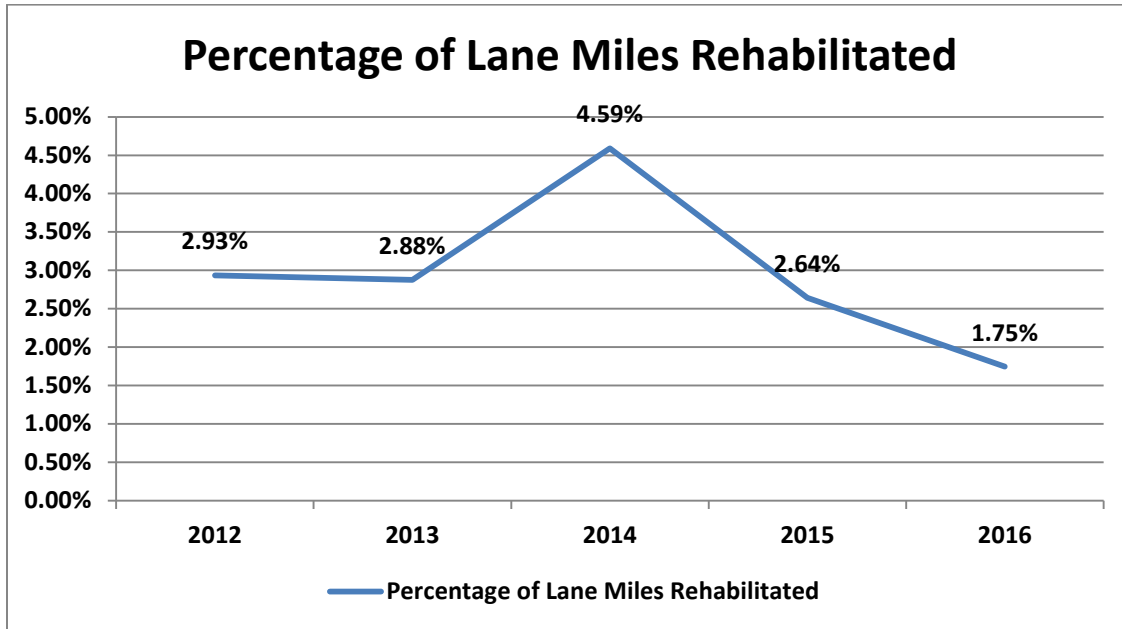
The implementation of the City's Pavement Management Program in 2013 is resulting in improving street quality. The Pavement Condition Index target rating is 73.

2012	2013	2014	2015	2016
73	73	73	74	74

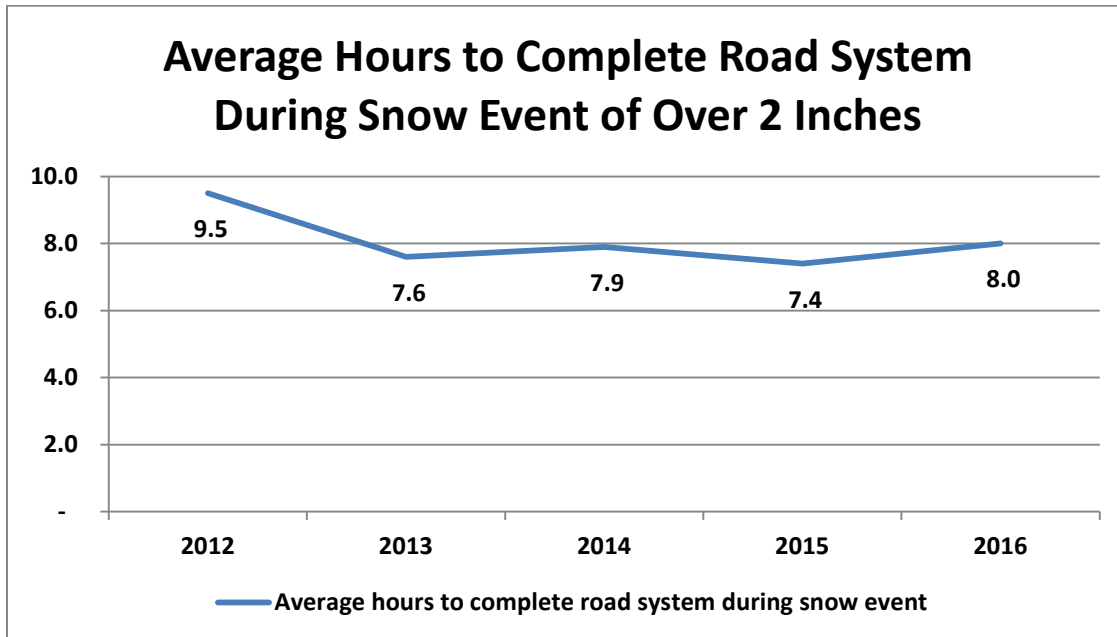
Expenditures for Road Rehabilitation per Paved Lane Mile Rehabilitated:



Percentage of all Jurisdiction Lane Miles Rehabilitated in the Year:

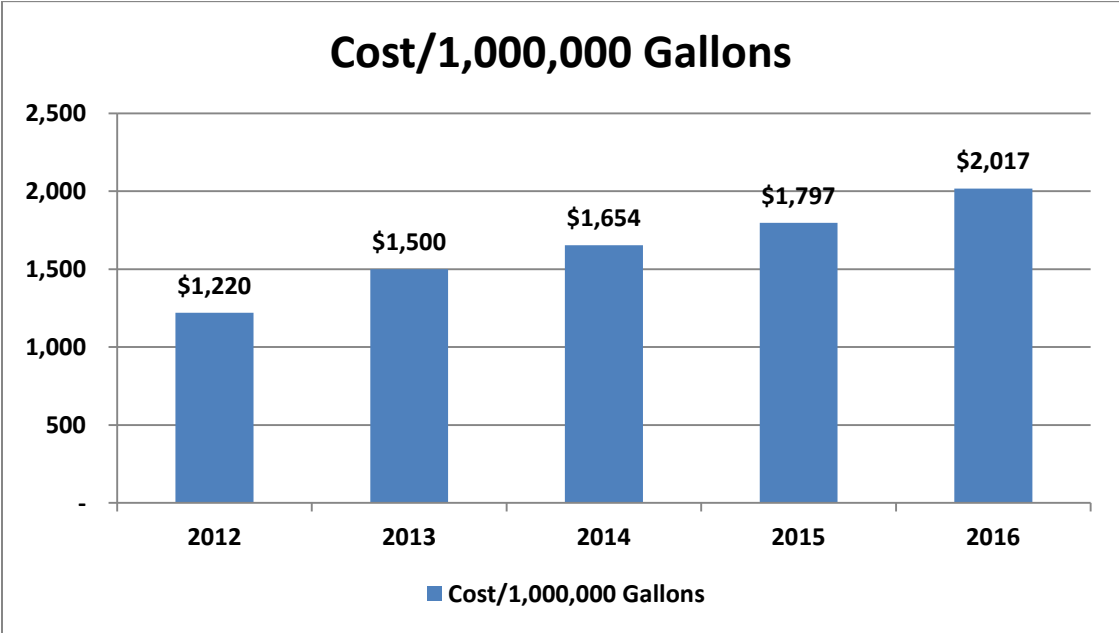


Average Hours to Complete Road System During Snow Event:



WATER & SANITARY SEWER MEASURES

Operating Cost per 1,000,000 Gallons of Water Pumped/Produced:



Note: Expanded Water Treatment Plant began operations in 2015.

Number of Sewer Blockages on City System per 100 Connections:

